



Schedule

Wednesday, 11 September 2019

6:0 pm – 8:00 pm Cocktail Party (*Summer House*)

Thursday, 12 September 2019

(All events are in Thundridge, meals and breaks are in the Assembly Hall, unless otherwise noted.)

7:30 am – 8:25 am Breakfast
8:25 am Introductions and Welcoming Remarks
8:30 am – 9:30 am **Return to Sender: Addressing the Warranty Challenge in Automotive**
Dr. Ulrich Huber, Senior Knowledge Expert, McKinsey & Company, Inc.
9:30 am – 9:45 am Break
9:45 am – 11:00 am **Roundtable: Auto, Disruption, and PDI**
Moderators: Joe Bermudez, Simon Oddy, John Turner, Bill Johnstone
11:00 am – 12:00 pm **Panel: How Long is this Bloody Thing Going to Take to Get Paid?**
Panelists TBC, Moderator: Bill Johnstone
12:00 pm – 1:00 pm Lunch
1:00 pm – 2:00 pm **Evaluating Food Safety and Quality Systems to Determine Potential Health Hazards**
Shawn Eblen, Managing Scientist, Exponent
2:00 pm – 2:15 pm Break
2:15 pm – 3:45 pm **The PCI/PDI Roundtable Event of 2019**
Moderators: Joe Bermudez, Simon Oddy, John Turner, Bill Johnstone
3:45 pm – 4:00 pm Break
4:00 pm – 5:00 pm **Emerging PCI/PDI Market Risk & International Claims – When Crises Cross Borders**
Simon Oddy, John Turner
6:30 pm – 10:00 pm Cocktails, Dinner and a Pub Quiz (*Poles Hall*)

Friday, 13 September 2019

7:30 am – 8:30 am Breakfast
8:30 am – 9:30 am **Cyber & PCI/PDI Insurance**
James Jaeger, President & Cyber Strategist, Arete Advisors
9:30 am – 9:45 am Break
9:45 am – 11:00 am **Roundtable – Cyber Risk and PCI/PDI – What does it mean?**
Moderators: John Turner and Bernard Regan
11:00 am – 12:00 pm **Subrogation and PCI/PDI Nancy Zangrilli** **Breakout Session: PCI/PDI 101**
(Hawthorn Room)
12:00 pm – 1:00 pm Lunch
1:00 pm – 2:00 pm **Open roundtable session**
2:00 pm Closing Remarks

Presented By:

